

## HEALTH AND ADULT SOCIAL CARE SCRUTINY COMMITTEE

24 OCTOBER 2014

### MEMBER QUESTION TIME

**Notification has been received of the following questions from  
Members of the Council**

*Notification has been provided of questions from the following Members, both related to the item on the West Midlands Ambulance Service.*

*It is proposed that Members be invited to put these questions during item 6 on the agenda.*

#### **Councillor Martin Bennett, Oswestry East**

There is public dissatisfaction in Oswestry, with the response times of Ambulances. A number of instances can be cited including one where as a result of an accident, an elderly lady was left waiting for 90 minutes and was eventually collected by Ambulance Car.

What response does WMAS make to public concern over response times and vehicle availability in the second biggest town in Shropshire? How will the Authority reassure residents about the promptness and appropriateness of the service provided to them?

#### **Councillor Chris Mellings, Wem**

There is local concern at the performance across the SY4 area – especially as large parts are not exactly “rural” given the close proximity to Shrewsbury & Whitchurch.

What is being done to improve performance across SY4? Does the use of an RRV provide an effective response mechanism – what is the average waiting time for a RRV to be backed up by an ambulance crew across SY4?